

**MIDDLETOWN THRALL LIBRARY  
11-19 DEPOT STREET  
MIDDLETOWN, NY 10940**

### **CONTACT INFORMATION**

Main Telephone Number: 341-5454  
Children's Department: 341-5470  
Reference Department: 341-5461  
341-5462  
Government Information: 341-5465  
Circulation: 341-5454, x5456  
Local History: 341-5454, x5479  
Library Director: 341-5485

### **LIBRARY HOURS**

Monday - Thursday 9 AM - 8 PM  
Friday 9 AM - 6 PM  
Saturday 10 AM - 5 PM  
Sunday 1 PM - 5 PM

### **SUMMER SCHEDULE**

The same except for the following:  
Saturday 10 AM - 2 PM  
Sunday - Closed

**VISIT US ON THE WEB AT  
[www.thrall.org](http://www.thrall.org)**

**THE THRALL PUBLIC LIBRARY DISTRICT  
OF MIDDLETOWN AND WALLKILL  
PRESENTS OUR ANNUAL**

# **REPORT TO OUR COMMUNITY FOR YEAR 2012**



**PUBLISHED APRIL 2013**

# THRALL PUBLIC LIBRARY DISTRICT OF MIDDLETOWN AND WALLKILL

## THE BOARD OF TRUSTEES

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CARL S. BERKOWITZ

RICHARD C. BELL

## OUR LIBRARY DIRECTOR

MATTHEW PFISTERER

## REFERENCE & ELECTRONIC SERVICES

MARY SUSAN FLANNERY CLIMES, HEAD OF REFERENCE

ROBERT J. TIESS

## LOCAL HISTORY SERVICES

CHARLES DEYOE

## CIRCULATION SERVICES

DONNA GADY

## GOVERNMENT INFORMATION SERVICES

KAREN HEIL

## YOUTH SERVICES

BRIDGET MANIGO

## ADULT PROGRAM COORDINATOR

GAIL MYKER

## FAST FACTS FOR 2012

- **Reference Questions Answered:** 31,085 (~85 a day; up 5.2 % from 2012)
- **New Library Acquisitions** (all media): 49,348 (nearly 4,111 a month)
- **Interlibrary Loans – Received:** 31,043 (up 19.5% from 24,981 in 2010)
- **Interlibrary Loans – Provided:** 39,723 (up 29.7% from 27,907 in 2010)
- **Adult Fiction Books Borrowed:** 70,688
- **Adult Nonfiction Books Borrowed:** 43,891
- **Other Adult Materials Borrowed:** 70,533
- **Total Adult Items Borrowed:** 185,112
- **Children’s Fiction Books Borrowed:** 57,991
- **Children’s Nonfiction Books Borrowed:** 18,240
- **Other Children’s Materials Borrowed:** 16,420
- **Total Children's Items Borrowed:** 92,651 (up 11.4% from 82,042 in 2010)
- **Total Items Borrowed:** 277,763 (up 6% from 261,819 in 2010)
- **Total Items in Library’s Collection:** 356,666 (up 9.9% from 321,042 in 2010)
- **Electronic Books Available:** 12,395 (up 58.5% from 7,818 in 2011)
- **Library Programs** (adult, YA, kids): 218 (36 adult; 192 YA / kids)
- **Current Print Serial Subscriptions:** 572
- **Registered Borrowers:** 19,111 (up 8.49% from 17,488 in 2010)
- **Library Visits:** 538,204 (approx. 1474.5 persons per day over 365 days)
- **Computer Uses in the Library:** 81,985 (approx. 224 per day)
- **Thrall.org Website Visits:** 2,937,162 (up 10.9% from 2,615,829 in 2010)
- **Library Operating Budget:** \$ 3,134,963.00
- **Service Population:** 54,179 people (as per the 2010 Census)

## SOME NOTABLE DEVELOPMENTS...

- Our **Children’s Department** assembled its first “**Battle of the Books**” team (comprised of students in grades 6 through 12) to compete in a friendly and educational fashion with students from other local libraries.
- We hosted “**Help for You**” job consultations and resume workshops for local jobseekers. A **teen employment workshop** was also provided.
- We updated 100s of records in our **Community Organizations Database**.
- We partnered with **Orange Library Association / OrangeREADS 2012** to host a keynote speech and events relating to the book *Forever* by Pete Hamill.
- We published an *Election Year Survival Guide* along with an **Election 2012** guide online to encourage critical thinking and to enable patrons to learn more about voter registration, the voting process, candidates, and all related topics.
- We offered informational assistance concerning **Hurricane Sandy** to our community as well as NYS libraries via our **Special Coverage Center**.
- Our online **Virtual Reference Library** has a new **Travel Guides** collection.
- We created a new **Poetry** guide to encourage awareness and enjoyment of poetic works. We also completed our online **literary reference collections** (e.g. *Novels for Students*) so patrons can enjoy *complete access* to them.
- We developed an online **Language Materials Browser** so patrons can explore bilingual, multilingual, and learning resources in our library system.