

**MIDDLETOWN THRALL LIBRARY
11-19 DEPOT STREET
MIDDLETOWN, NY 10940**

CONTACT INFORMATION

Main Telephone Number: 341-5454
Children's Department: 341-5470
Reference Department: 341-5461
341-5462
Government Information: 341-5465
Circulation: 341-5454, x5456
Local History: 341-5483
Library Director: 341-5485

LIBRARY HOURS

Monday - Thursday 9 AM - 8 PM
Friday 9 AM - 6 PM
Saturday 10 AM - 5 PM
Sunday 1 PM - 5 PM

SUMMER SCHEDULE

The same except for the following:
Saturday 10 AM - 2 PM
Sunday - Closed

VISIT THRALL ON THE WEB

www.thrall.org

**THE THRALL PUBLIC LIBRARY DISTRICT
OF MIDDLETOWN AND WALLKILL
PRESENTS OUR ANNUAL**

REPORT TO OUR COMMUNITY FOR YEAR 2011



PUBLISHED APRIL 2012

THRALL PUBLIC LIBRARY DISTRICT OF MIDDLETOWN AND WALLKILL

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OUR LIBRARY DIRECTOR

MATTHEW PFISTERER

REFERENCE & ELECTRONIC SERVICES

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ROBERT J. TIESS

CIRCULATION SERVICES

DONNA GADY

YOUTH SERVICES

BRIDGET MANIGO

GOVERNMENT INFORMATION SERVICES

KAREN HEIL

LOCAL HISTORY SERVICES

GAIL MYKER

FAST FACTS FOR 2011

- **Total Items Borrowed:** 285,955 (up **4.1%** from 274,460 in 2010)
- **Children's Items Borrowed:** 92,378 (up **12.5%** from 82,042 in 2010)
- **Reference Questions Answered:** 29,454 (approx. **80 a day** over 365 days)
- **New Library Acquisitions** (all media): 29,147 (approx. **2400 a month**)
- **Interlibrary Loans – Received:** 26,837 (up **7%** from 24,981 in 2010)
- **Interlibrary Loans – Provided:** 28,220 (up **1%** from 27,907 in 2010)
- **Library Programs** (adult, YA, kids): 253 (up **4%** from 243 in 2010)
- **Registered Borrowers:** 17,264
- **Library Visits:** 522,218 (approximately **1430 per day** over 365 days)
- **Internet Workstation Uses in Library:** 81,985 (around **224 per day**)
- **Thrall.org Website Visits:** 2,775,824 (up **6%** from 2,615,829 in 2010)
- **Electronic Books Available to Patrons:** 7,818
- **Total Databases Available to Patrons:** 68
- **Total Items in Collection:** 319,915
- **Current Print Serial Subscriptions:** 572
- **Operating Budget:** \$ 3,013,146.00

NOTABLE DEVELOPMENTS...

- Middletown Thrall Library implemented RCLS' **library systemwide transition** to the *Symphony / Enterprise* system. Benefits of the new system include automatic telephone notices, the ability to reserve specific volumes / editions of books or videos, RSS feeds, and the option to deliver requested items to any RCLS library you prefer.
- Thrall staff provided **technological assistance** to RCLS and member libraries during (and after) the transition - particularly with staff development and report processing.
- Government Printing Office selected Thrall for its 2011 Federal Depository spotlight.
- **Our internal electronic collection development system** (initiated in 2009) now enables librarians and members of the public (through thrall.org/suggestabook) to transmit recommendations for circulating and reference collections directly to our Head of Reference, eliminating paperwork, saving time and money, and expediting acquisitions through an integrated database entirely created and maintained by Thrall.
- We established a **resource discovery and awareness tool** for all RCLS librarians.
- Our **philosophy, ethics, and world literature** print collections were expanded.
- Our very own custom **library catalog entrance pages** (www.thrall.org/catalog) and **video browser** (www.thrall.org/videos) were enhanced with new searching and browsing capabilities (e.g. visual browsing by book cover).
- A new education service **Universal Class** (thrall.org/uc) became available to patrons.
- Our **Virtual Reference Library** (www.thrall.org/vrl) grew to include new online reference works (e.g. *Gale Encyclopedia of Children's Health* and *The Encyclopedia of Political Science*). Many new **eBooks** also became available to Thrall patrons.
- We updated and published new **literature and poetry guides** (online and in print).
- Our **American History Guide** (www.thrall.org/history) was completely revised and expanded along with our **Women's History** (www.thrall.org/whm) and **African American History** guides (www.thrall.org/bhm).
- A legal research tool **WestlawNext Patron Access** became available to patrons.
- We hosted one-on-one **"Help for You" Job Consultations** and resume workshops for local jobseekers. An employment workshop was also provided to teens.