**MIDDLETOWN THRALL LIBRARY**  
11-19 Depot Street  
Middletown, NY 10940

**CONTACT INFORMATION**

Main Telephone Number: 341-5454  
Children’s Department: 341-5470  
Reference Department: 341-5461  
341-5462  
Government Information: 341-5465  
Circulation: 341-5454, x5456  
Local History: 341-5483  
Library Director: 341-5485

**LIBRARY HOURS**

Monday - Thursday 9 AM - 8 PM  
Friday 9 AM - 6 PM  
Saturday 10 AM - 5 PM  
Sunday 1 PM - 5 PM

**SUMMER SCHEDULE**

The same except for the following:  
Saturday 10 AM - 2 PM  
Sunday - Closed

Visit Thrall on the Web  
www.thrall.org

**THE THRALL PUBLIC LIBRARY DISTRICT OF MIDDLETOWN AND WALLKILL PRESENTS OUR ANNUAL**  
**REPORT TO OUR COMMUNITY FOR YEAR 2011**  

Published April 2012
Thrall Public Library District of Middletown and Wallkill

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Robert J. Tiess

Circulation Services
Donna Gady

Youth Services
Bridget Manigo

Government Information Services
Karen Heil

Local History Services
Gail Myker

Fast Facts for 2011

- Total Items Borrowed: 285,955 (up 4.1% from 274,460 in 2010)
- Children’s Items Borrowed: 92,378 (up 12.5% from 82,042 in 2010)
- Reference Questions Answered: 29,454 (approx. 80 a day over 365 days)
- New Library Acquisitions (all media): 29,147 (approx. 2400 a month)
- Interlibrary Loans – Received: 26,837 (up 7% from 24,981 in 2010)
- Interlibrary Loans – Provided: 28,220 (up 1% from 27,907 in 2010)
- Library Programs (adult, YA, kids): 253 (up 4% from 243 in 2010)
- Registered Borrowers: 17,264
- Library Visits: 522,218 (approximately 1430 per day over 365 days)
- Internet Workstation Uses in Library: 2,775,824 (up 6% from 2,615,829 in 2010)
- Electronic Books Available to Patrons: 7,818
- Total Databases Available to Patrons: 68
- Total Items in Collection: 319,915
- Current Print Serial Subscriptions: 572
- Operating Budget: $3,013,146.00

Notable Developments...

- Middletown Thrall Library implemented RCLS’ library systemwide transition to the Symphony / Enterprise system. Benefits of the new system include automatic telephone notices, the ability to reserve specific volumes / editions of books or videos, RSS feeds, and the option to deliver requested items to any RCLS library you prefer.
- Thrall staff provided technological assistance to RCLS and member libraries during (and after) the transition - particularly with staff development and report processing.
- Our internal electronic collection development system (initiated in 2009) now enables librarians and members of the public (through thrall.org/suggestabook) to transmit recommendations for circulating and reference collections directly to our Head of Reference, eliminating paperwork, saving time and money, and expediting acquisitions through an integrated database entirely created and maintained by Thrall.
- We established a resource discovery and awareness tool for all RCLS librarians.
- Our philosophy, ethics, and world literature print collections were expanded.
- Our very own custom library catalog entrance pages (www.thrall.org/catalog) and video browser (www.thrall.org/videos) were enhanced with new searching and browsing capabilities (e.g. visual browsing by book cover).
- A new education service Universal Class (thrall.org/uc) became available to patrons.
- Our Virtual Reference Library (www.thrall.org/vrl) grew to include new online reference works (e.g. Gale Encyclopedia of Children’s Health and The Encyclopedia of Political Science). Many new eBooks also became available to Thrall patrons.
- We updated and published new literature and poetry guides (online and in print).
- Our American History Guide (www.thrall.org/history) was completely revised and expanded along with our Women’s History (www.thrall.org/wmh) and African American History guides (www.thrall.org/abm).
- A legal research tool Westlaw/Next Patron Access became available to patrons.
- We hosted one-on-one “Help for You” Job Consultations and resume workshops for local jobseekers. An employment workshop was also provided to teens.